



Fraud-Alert Notice to Membership

Due to the recent discovery of debit card FRAUD that is sweeping across the nation, make sure you are monitoring your account daily! If you notice any unusual or unauthorized charges on your account, please contact us IMMEDIATELY.

1. If you are traveling out of the state or country please contact the credit union. My Community FCU has security measures put in place to help prevent fraudulent use of your debit card/credit card and we will need to notify the card company so this can be temporarily lifted.
2. If you receive a text message on your cellular phone stating that your debit/credit card has been restricted or compromised, this is FRAUD! Do not return the call as the text message may instruct you to do. If the call is returned you will be asked for confidential, financial information about your account and/or your card(s). The Credit Union will not notify you by sending a text message. If you have already responded to this fraudulent text message, contact the Credit Union immediately. This scam is affecting financial institutions and the members and customers of these institutions nationwide. Please share this important information with your friends and family. The Credit Union is doing everything possible to ensure your financial safety is not jeopardized. Should you have any questions, please contact the Credit Union at (432) 688-8400 and we will be happy to assist you.
3. If you receive a call from someone claiming to be a representative of the Credit Union stating that your card has been compromised and asking for your card information (card number, expiration and CVV), this is a SCAM. No one from My Community will ever solicit your card information over the phone. If you have questions or concerns, please contact the credit union at (432) 688-8400